

Date: August 21, 2026

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: July 2026 Monthly Performance Report

The monthly system-wide ridership was 5.8 million, a 0.5% increase compared to last July. Passenger revenue increased by 9.6%, and system costs per boarding increased by 4.7%, from \$8.44 to \$8.84, compared to July 2025. The Monthly Streetcar ridership increased by 23.3% compared to last year.

1. Weekly system ridership decreased by (0.2%) in July compared to the previous year. Weekly ridership increased by 2.1% on bus, 8.8% on WES, 7.8%, but decreased by (4.6%) on MAX and (0.5%) on LIFT/Cab/TNC compared to last July.
2. Weekday fixed route ridership was 199,553 in July, a decrease of (0.6%) compared to the prior year. Ridership increased by 1.4% on bus, 8.8% on WES, but decreased by (4.5%) on MAX compared to last July. Weekend fixed route ridership increased by 4.9% on bus, but decreased by (5.0%) on MAX compared to the same time last year.
3. The five MAX lines averaged 65,124 weekday ridership, 57,749 Saturday ridership, and 49,048 Sunday ridership in July. Weekday ridership on the five MAX lines averaged 25,095 on the Blue Line, 17,650 on the Red Line, 8,150 on the Yellow Line, 9,260 on the Green Line, and 4,969 on the Orange Line. Total MAX ridership decreased (5.4%) during the weekday peak and (3.9%) during weekday off-peak periods, resulting in a (4.5%) decrease in weekday MAX ridership compared to last July.

MAX weekend ridership decreased by (4.8%) on Saturday and (5.3%) on Sunday compared to the same time last year.

Total MAX weekly ridership in July decreased by (4.6%) compared to last July.

4. Bus averaged 133,896 weekday, 99,926 Saturday, and 87,554 Sunday ridership in July. Bus ridership increased 1.2% during weekday peak periods, and 1.6% during weekday off-peak periods, resulting in a 1.4% increase in weekday bus ridership compared to last year.

The weekend bus ridership increased by 5.7% on Saturday and 4.0% on Sunday compared to last year.

Total weekly bus ridership in July increased by 2.1% year over year.

Bus weekly ridership increased 1.0% on frequent routes and 5.3% on non-frequent routes compared to last July.

5. WES averaged 533 daily ridership in July; an 8.8% increase compared to the prior year. In July, WES operated with 3 late trains, 0 trains out of service, 0 missed pullouts, and 0 vehicle mechanical failures, resulting in 99.3% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership decreased by (0.5%) in July. Weekday ridership decreased by (0.9%), but weekend ridership increased by 2.0% compared to the prior year.
7. July passenger revenues were \$5.8 million, an increase of 9.6% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operating costs include labor, energy, and expendable supplies used to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$7.60 to \$7.94, or 4.5%, compared to July 2025.
9. Weekday Streetcar ridership averaged 1,743 on A-Loop, 1,937 on B-Loop, and 5,815 on the North South (NS) line, an increase of 16.7% on A-Loop, 30.9% on B-Loop, and 14.7% on NS, compared to July 2025.

In July, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line was 68.0%, 66.0%, and 75.0%, respectively. Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Jul 26	Jul 25	% Change	FY27-TD	FY26-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	38,102	36,601	4.1%	38,102	36,600	4.1%
Bus-Frequent Service*	<u>95,794</u>	<u>95,446</u>	0.4%	<u>95,794</u>	<u>95,450</u>	0.4%
Subtotal All Bus	133,896	132,047	1.4%	133,896	132,050	1.4%
MAX	65,124	68,215	-4.5%	65,124	68,220	-4.5%
Commuter Rail	<u>533</u>	<u>490</u>	8.8%	<u>533</u>	<u>490</u>	8.8%
Fixed Route Total	199,553	200,752	-0.6%	199,553	200,760	-0.6%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,676	2,699	-0.9%	2,676	2,699	-0.9%
System Total	202,229	203,451	-0.6%	202,229	203,459	-0.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	235,586	223,721	5.3%	235,586	223,721	5.3%
Bus-Frequent Service*	<u>621,374</u>	<u>615,227</u>	1.0%	<u>621,374</u>	<u>615,227</u>	1.0%
Subtotal All Bus	856,960	838,948	2.1%	856,960	838,948	2.1%
MAX	432,417	453,492	-4.6%	432,417	453,492	-4.6%
Commuter Rail	<u>2,665</u>	<u>2,450</u>	8.8%	<u>2,665</u>	<u>2,450</u>	8.8%
Fixed Route Total	1,292,042	1,294,890	-0.2%	1,292,042	1,294,890	-0.2%
Frequent Bus % of Total Bus	72.5%	73.3%	-0.8%	72.5%	73.3%	-0.8%
<u>Paratransit</u>						
LIFT, Cabs & TNC	15,576	15,649	-0.5%	15,576	15,649	-0.5%
System Total	1,307,618	1,310,539	-0.2%	1,307,618	1,310,539	-0.2%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$10.21	\$10.28	-0.68%	\$10.21	\$10.28	-0.68%
Bus-Frequent Service*	\$6.28	\$6.11	2.78%	\$6.28	\$6.11	2.78%
Subtotal All Bus	\$7.37	\$7.22	2.08%	\$7.37	\$7.22	2.08%
MAX	\$8.52	\$7.88	8.12%	\$8.52	\$7.88	8.12%
Commuter Rail	\$97.85	\$85.94	13.86%	\$97.85	\$85.94	13.86%
Fixed Route Total	\$7.94	\$7.60	4.47%	\$7.94	\$7.60	4.47%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$82.13	\$77.70	5.70%	\$82.13	\$77.70	5.70%
System Total	\$8.84	\$8.44	4.74%	\$8.84	\$8.44	4.74%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Jul 26	Jul 25	% Change	FY27-TD	FY26-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	199,553	200,800	-0.62%	199,550	200,750	-0.60%
Avg. Weekday Originating Rides	169,124	173,081	-2.29%	169,120	173,080	-2.29%
Monthly Boarding Rides/Rev. Hour	37.08	37.10	-0.06%	37.08	37.10	-0.06%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	9.89%	9.19%	0.70%	9.89%	9.19%	0.70%
System Cost/Boarding Ride	\$9.98	\$9.79	1.94%	\$9.98	\$9.79	1.94%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$261.69	\$267.94	-2.33%	\$261.69	\$267.94	-2.33%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	86.52%	86.70%	-0.18%	86.52%	86.70%	-0.18%
Bus & Rail Maintenance Attendance	92.29%	93.26%	-0.97%	92.29%	93.26%	-0.97%
WES Maintenance & Admin Attendance	89.93%	81.42%	8.52%	89.93%	81.42%	8.52%
Weekly Boarding Rides Per Full Time Employee	396.4	359.1	10.37%	396.4	359.1	10.37%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	14,279	10,764	32.66%	14,279	10,764	32.66%
Bus Collisions/100,000 Miles	3.40	3.10	9.68%	3.40	3.10	9.68%
Bus % Maintained Pullouts	100.00%	99.99%	0.01%	100.00%	99.99%	0.01%
Bus On-Time Performance(1)	86.40%	85.00%	1.40%	86.40%	85.00%	1.40%
MAX Car Miles/Svc Delay Defects(2)	13,404	9,432	42.11%	13,404	9,432	42.11%
MAX Collisions/100,000 Miles	2.30	2.60	-11.54%	2.30	2.60	-11.54%
MAX % Maintained Pullouts	99.42%	100.00%	-0.58%	99.42%	100.00%	-0.58%
MAX On-Time Performance(1)	87.00%	83.70%	3.30%	87.00%	83.70%	3.30%
WES Miles/Relevant Failure	6,762	6,468	4.55%	6,762	6,468	4.55%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	100.00%	100.00%	0.00%
WES On-Time Performance(1)	99.30%	99.50%	-0.20%	99.30%	99.50%	-0.20%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)				12 Month Average		
Streetcar Operation	Jul 26	Jun 26	Jul 25	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,743	1,767	1,494	1,569	1,706	-8.0%
B-Loop Boardings	1,937	1,917	1,480	1,701	1,753	-3.0%
North South Line Boardings	5,815	5,093	5,068	5,178	5,026	3.0%
Average Weekend Ridership						
A-Loop Boardings	3,488	3,511	3,255	2,962	3,034	-2.4%
B-Loop Boardings	3,466	3,422	3,216	2,933	2,909	0.9%
North South Line Boardings	11,546	6,844	6,814	7,212	6,510	10.8%
Average Weekly Ridership						
A-Loop Boardings	12,203	12,346	10,725	10,808	11,561	-6.5%
B-Loop Boardings	13,151	13,007	10,616	11,437	11,675	-2.0%
North South Line Boardings	40,621	32,309	32,154	33,103	31,637	4.6%
Monthly Ridership						
A-Loop Boardings	54,041	52,918	47,610	46,974	50,224	-6.5%
B-Loop Boardings	58,415	55,862	47,180	49,626	50,576	-1.9%
North South Line Boardings	179,929	139,422	142,420	143,308	136,678	4.9%
A-Loop Boardings/Rev Hour	41.8	41.4	34.4	34.7	35.7	-2.7%
B-Loop Boardings/Rev Hour	46.2	44.3	33.2	35.8	35.9	-0.1%
North South Boardings/Rev Hour	49.4	39.1	39.3	39.7	50.8	-21.8%
System Boardings/Rev Hour	47.2	40.7	36.9	37.6	42.8	-12.2%
Service						
Vehicle Revenue Hours	6,198	6,105	6,430	6,387	5,552	15.0%
Vehicle Revenue Miles	31,696	30,620	31,404	31,440	30,784	2.1%
Service Quality						
A-Loop On-Time Performance	68.00%	70.00%	83.00%	75.67%	78.00%	-2.33%
B-Loop On-Time Performance	66.00%	69.00%	75.00%	72.50%	71.00%	1.50%
North South On-Time Performance	75.00%	76.00%	83.00%	79.67%	78.50%	1.17%
Operator Attendance	85.98%	86.52%	84.33%	85.08%	83.30%	1.78%
Excused Absence	0.31%	0.18%	0.49%	0.25%	0.22%	0.02%
Family Leave	9.01%	8.10%	7.13%	8.09%	7.30%	0.79%
Unexcused Absence	0.00%	0.36%	0.41%	0.34%	0.20%	0.14%
Sick Leave	4.31%	4.84%	4.90%	5.05%	6.73%	-1.68%
Industrial Injury	0.00%	0.00%	2.03%	0.94%	1.99%	-1.05%
Contractual Absence	0.39%	0.00%	0.71%	0.25%	0.25%	0.00%
Maintenance Attendance	92.83%	90.45%	95.49%	92.31%	93.48%	-1.17%
Excused Absence	0.59%	0.00%	0.15%	0.25%	0.09%	0.15%
Family Leave	1.16%	1.59%	1.02%	2.85%	3.40%	-0.55%
Unexcused Absence	0.01%	0.00%	0.00%	0.04%	0.01%	0.02%
Sick Leave	3.28%	1.29%	2.26%	2.44%	2.69%	-0.25%
Industrial Injury	2.14%	6.09%	0.00%	1.70%	0.01%	1.69%
Contractual Absence	0.00%	0.58%	1.09%	0.42%	0.31%	0.00%
Overall Attendance	87.69%	87.55%	87.22%	86.87%	85.92%	0.94%