

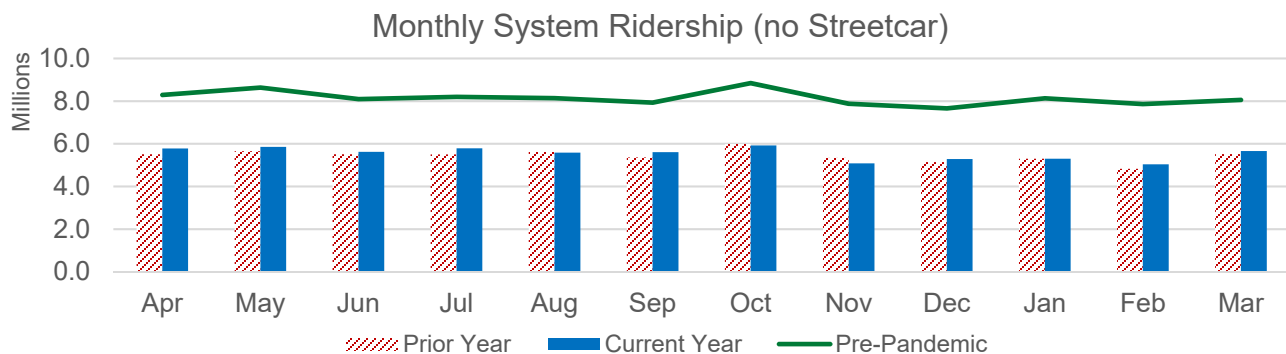
Date: April 15, 2026

To: General Manager
Board of Directors

From: Timothy Kea, Program Manager, Financial Systems
Budget & Forecast Department

Subject: March 2026 Monthly Performance Report

The monthly system-wide ridership was 5.7 million in March, 2.6% increase compared to last March. Passenger revenue increased by 4.1%, and system costs per boarding increased by 7.2%, from \$8.81 to \$9.44, compared to March 2025. The monthly Streetcar ridership decreased by (1.7%) compared to last year.



1. Weekly system ridership increased by 1.8% in March compared to the previous year. Weekly ridership increased by 2.3% on bus, 0.4% on MAX, 7.5% on WES, and 12.9% on LIFT/Cab/TNC (Transportation Network Company) compared to last March.
2. Weekday fixed route ridership was 195,809 in March, an increase of 0.4% compared to the prior year. Ridership increased by 1.0% on bus, 7.5% on WES, but decreased (0.8%) on MAX compared to last March. Weekend fixed route ridership increased by 7.0% on bus, and by 4.4% on MAX compared to the same time last year.
3. The five MAX lines averaged 64,500 weekdays, 59,538 Saturdays, and 47,328 Sunday boardings in March. Weekday ridership on the five MAX lines averaged 24,090 on the Blue Line, 16,432 on the Red Line, 8,211 on the Yellow Line, 10,276 on the Green Line, and 5,491 on the Orange Line. Total MAX ridership decreased (1.3%) during the weekday peak, and (0.5%) during weekday off-peak periods, resulting in a (0.8%) decrease in weekday MAX ridership compared to last March.

MAX weekend ridership increased by 8.6% on Saturday, but decreased by (0.4%) on Sunday compared to the same time last year.

Total MAX weekly ridership in March increased by 0.4% compared to last March.

4. Bus averaged 130,794 weekdays, 99,471 Saturdays, and 80,194 Sunday boardings in March. Bus ridership increased 3.0% during weekday peak periods, but decreased (0.5%) during weekday off-peak periods, resulting in a 1.0% increase in weekday bus ridership compared to last year.

Bus weekend ridership increased by 9.5% on Saturday and 4.0% on Sunday compared to last year.

Total weekly bus ridership in March increased by 2.3% year over year.

Bus weekly ridership increased 3.3% on frequent routes, but down (0.6%) on non-frequent routes compared to last March.

5. WES averaged 515 daily boardings in March, 7.5% increase compared to the prior year. In March, WES operated with 5 late trains, zero trains out of service, zero missed pullouts, and zero vehicle mechanical failures, resulting in 98.9% of trips made on time. WES runs every 45 minutes on weekdays during the morning and afternoon rush hours. It is considered On-Time if it arrives at the destination platform (Beaverton TC to Wilsonville) within 4 minutes of the published arrival time.
6. Weekly LIFT/Cab/TNC ridership increased by 12.9% in March. Weekday and weekend ridership increased 12.3% and 16.6%%, respectively, compared to the prior year.
7. March passenger revenues were \$5.7 million, an increase of 4.1% compared to last year.
8. Fixed Route Operating costs/boarding ride measure the direct cost of providing each ride. Operations costs are labor, energy, and expendable supplies to provide transit service and maintain vehicles and plant facilities. The average fixed route operating costs per boarding increased from \$8.16 to \$8.55, or 4.8% compared to last March 2025.
9. Weekday Streetcar ridership averaged 1,435 on A-Loop, 1,526 on B-Loop, and 5,341 on the North South (NS) line, a decrease of (23.4%) on A-Loop, (11.2%) on B-Loop, but an increase 8.9% on NS, compared to March 2025.

In March, Streetcar's On-Time Performance for the A-Loop, B-Loop, and NS line are 79.0%, 73.0%, and 80.0%, respectively. The Streetcar is owned by the City of Portland and operated by TriMet.

SYSTEM RIDERSHIP SUMMARY

Measure	Mar 26	Mar 25	% Change	FY26-TD	FY25-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	36,317	37,038	-1.9%	37,773	36,230	4.3%
Bus-Frequent Service*	<u>94,477</u>	<u>92,397</u>	2.3%	<u>93,947</u>	<u>91,230</u>	3.0%
Subtotal All Bus	130,794	129,435	1.0%	131,720	127,460	3.3%
MAX	64,500	65,038	-0.8%	63,802	66,640	-4.3%
Commuter Rail	<u>515</u>	<u>479</u>	7.5%	<u>501</u>	<u>470</u>	6.7%
Fixed Route Total	195,809	194,952	0.4%	196,024	194,570	0.7%
<u>Paratransit</u>						
LIFT, Cabs & TNC**	2,831	2,520	12.3%	2,796	2,346	19.2%
System Total	198,640	197,472	0.6%	198,820	196,916	1.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	222,869	224,128	-0.6%	228,762	219,850	4.1%
Bus-Frequent Service*	<u>610,766</u>	<u>591,008</u>	3.3%	<u>601,911</u>	<u>578,350</u>	4.1%
Subtotal All Bus	833,635	815,136	2.3%	830,673	798,200	4.1%
MAX	429,366	427,527	0.4%	418,753	436,302	-4.0%
Commuter Rail	<u>2,575</u>	<u>2,395</u>	7.5%	<u>2,507</u>	<u>2,372</u>	5.7%
Fixed Route Total	1,265,576	1,245,058	1.6%	1,251,933	1,236,874	1.2%
Frequent Bus % of Total Bus	73.3%	72.5%	0.8%	72.5%	72.5%	0.0%
<u>Paratransit</u>						
LIFT, Cabs & TNC	16,443	14,563	12.9%	16,212	13,589	19.3%
System Total	1,282,019	1,259,621	1.8%	1,268,145	1,250,462	1.4%

Operations Cost / Boarding Ride ***

<u>Fixed Route</u>						
Bus-Other Service	\$11.45	\$10.37	10.41%	\$10.73	\$10.36	3.57%
Bus-Frequent Service*	\$6.93	\$6.21	11.59%	\$6.66	\$6.33	5.21%
Subtotal All Bus	\$8.14	\$7.34	10.90%	\$7.77	\$7.44	4.44%
MAX	\$8.54	\$9.24	-7.58%	\$9.75	\$8.88	9.80%
Commuter Rail	\$144.79	\$93.25	55.27%	\$89.89	\$85.11	5.62%
Fixed Route Total	\$8.55	\$8.16	4.78%	\$8.59	\$8.09	6.18%
<u>Paratransit</u>						
LIFT, Cabs & TNC	\$78.21	\$62.81	24.52%	\$80.02	\$75.49	6.00%
System Total	\$9.44	\$8.81	7.15%	\$9.47	\$8.81	7.49%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

All other bus lines, plus special services are included under "Other Bus Services".

** Transportation Network Company (TNC eff. FY2024)

*** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

KEY INDICATOR PERFORMANCE REPORT (FIXED ROUTE)

	Mar 26	Mar 25	% Change	FY26-TD	FY25-TD	% Change
<u>Ridership (Bus, MAX, WES)</u>						
Avg. Weekday Boarding Rides	195,809	195,000	0.41%	196,020	194,570	0.75%
Avg. Weekday Originating Rides	167,602	167,024	0.35%	168,430	166,750	1.01%
Monthly Boarding Rides/Rev. Hour	36.49	36.50	-0.02%	35.83	36.58	-2.06%
<u>Revenue & Cost Efficiency (Bus, MAX, WES)</u>						
Passenger Revenue/System Cost	8.57%	9.05%	-0.49%	8.50%	8.99%	-0.49%
System Cost/Boarding Ride	\$11.57	\$10.84	6.73%	\$11.54	\$10.58	9.07%
System Cost/Vehicle Hour (Adj. CPI to Prior Year)	\$301.25	\$291.13	3.48%	\$294.37	\$284.40	3.51%
<u>Labor Productivity (Bus, MAX, WES)</u>						
Bus & Rail Operator Attendance	86.34%	87.13%	-0.79%	87.01%	87.73%	-0.72%
Bus & Rail Maintenance Attendance	91.60%	94.04%	-2.44%	92.88%	93.16%	-0.28%
WES Maintenance & Admin Attendance	96.61%	97.39%	-0.77%	92.55%	92.78%	-0.23%
Weekly Boarding Rides Per Full Time Employee	367.5	342.6	7.27%	354.8	352.9	0.56%
<u>Service Supplied (Bus, MAX, WES)</u>						
Bus Miles Between Mechanical Failures - Lost Service	12,589	7,833	60.72%	11,245	8,838	27.23%
Bus Collisions/100,000 Miles	2.50	3.10	-19.35%	2.82	3.20	-11.88%
Bus % Maintained Pullouts	100.00%	99.99%	0.01%	99.99%	99.93%	0.06%
Bus On-Time Performance(1)	88.20%	87.70%	0.50%	86.04%	86.49%	-0.44%
MAX Car Miles/Svc Delay Defects(2)	12,398	10,020	23.73%	11,274	10,294	9.51%
MAX Collisions/100,000 Miles	1.50	2.80	-46.43%	1.77	2.11	-16.11%
MAX % Maintained Pullouts	99.16%	100.00%	-0.84%	99.72%	99.55%	0.17%
MAX On-Time Performance(1)	90.10%	82.80%	7.30%	87.82%	79.29%	8.53%
WES Miles/Relevant Failure	6,468	6,174	4.76%	6,158	6,174	-0.27%
WES Collisions	0.00	0.00	N/A	0.00	0.00	N/A
WES % Maintained Trips	100.00%	100.00%	0.00%	99.74%	100.00%	-0.26%
WES On-Time Performance(1)	98.90%	98.80%	0.10%	98.08%	98.57%	-0.49%

(1) By departures at route timepoints

(2) Eff. Jan 2017, MAX car miles divided by in-service delays(>5 mins w/mech incident) and mainline failures(out of service). **ii**

STREETCAR PERFORMANCE REPORT (1)

12 Month Average

Streetcar Operation	Mar 26	Feb 26	Mar 25	This Year	Prev. Year	% Change
Average Weekday Ridership						
A-Loop Boardings	1,435	1,395	1,873	1,530	1,802	-15.1%
B-Loop Boardings	1,526	1,623	1,718	1,632	1,858	-12.1%
North South Line Boardings	5,341	4,968	4,903	5,035	5,436	-7.4%
Average Weekend Ridership						
A-Loop Boardings	2,958	2,599	2,977	2,859	3,090	-7.5%
B-Loop Boardings	2,808	2,962	3,058	2,827	2,883	-1.9%
North South Line Boardings	6,513	7,883	6,525	6,653	6,766	-1.7%
Average Weekly Ridership						
A-Loop Boardings	10,133	9,574	12,342	10,507	12,101	-13.2%
B-Loop Boardings	10,438	11,077	11,648	10,988	12,172	-9.7%
North South Line Boardings	33,218	32,723	31,040	31,828	33,948	-6.2%
Monthly Ridership						
A-Loop Boardings	44,703	38,296	54,218	45,736	52,549	-13.0%
B-Loop Boardings	46,025	44,308	51,368	47,633	52,737	-9.7%
North South Line Boardings	146,389	130,892	135,588	137,610	146,769	-6.2%
A-Loop Boardings/Rev Hour	33.9	28.9	39.7	32.9	35.3	-6.8%
B-Loop Boardings/Rev Hour	36.9	33.9	37.0	33.1	35.7	-7.2%
North South Boardings/Rev Hour	39.6	39.0	53.7	40.8	55.5	-26.5%
System Boardings/Rev Hour	37.9	35.7	45.7	36.8	44.9	-18.0%
Service						
Vehicle Revenue Hours	6,262	5,988	5,280	6,272	5,611	11.8%
Vehicle Revenue Miles	31,634	29,006	30,790	31,357	31,428	-0.2%
Service Quality						
A-Loop On-Time Performance	79.00%	78.00%	80.00%	77.00%	80.42%	-3.42%
B-Loop On-Time Performance	73.00%	77.00%	70.00%	72.75%	72.00%	0.75%
North South On-Time Performance	80.00%	80.00%	81.00%	79.50%	79.25%	0.25%
Operator Attendance	82.17%	80.81%	82.32%	84.70%	84.45%	0.25%
Excused Absence	0.19%	0.37%	0.03%	0.22%	0.24%	-0.01%
Family Leave	13.02%	7.76%	8.98%	7.48%	6.48%	1.00%
Unexcused Absence	0.52%	0.21%	0.36%	0.37%	0.14%	0.23%
Sick Leave	3.26%	8.77%	5.67%	5.28%	6.76%	-1.48%
Industrial Injury	0.84%	2.07%	2.63%	1.66%	1.61%	0.05%
Contractual Absence	0.00%	0.00%	0.00%	0.28%	0.32%	-0.05%
Maintenance Attendance	88.63%	91.54%	91.44%	93.86%	92.42%	1.44%
Excused Absence	0.43%	0.71%	0.15%	0.20%	0.10%	0.09%
Family Leave	2.04%	6.97%	5.54%	2.84%	4.69%	-1.86%
Unexcused Absence	0.00%	0.00%	0.00%	0.03%	0.08%	-0.04%
Sick Leave	8.82%	0.78%	2.87%	2.25%	2.49%	-0.25%
Industrial Injury	0.08%	0.00%	0.00%	0.42%	0.00%	0.42%
Contractual Absence	0.00%	0.00%	0.00%	0.41%	0.22%	-0.05%
Overall Attendance	83.78%	83.48%	84.76%	86.97%	86.60%	0.38%

(1) Streetcar is owned by the City of Portland and Operated by TriMet