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**DATE: NOVEMBER 2019**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D
  - a. As of November 2019, the monthly average ridership for E&D services decreased by 4.9% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Michael's Place, and NW Pilot Project. Other programs saw declines due to unique circumstances. For instance, Clackamas Consortium Veteran Volunteers program had a 47.7% decline, and NW PDX had a 39.4% decline. Other programs experienced notable gains, such as Neighborhood's House SW RideAbout program (74.3%) and Ride Connection's Washington County SPD program (186.2%).
2. Total Costs
  - a. Monthly cost increased in November 2019 by 4.4% compared to the previous year. Notable cost increases occurred in Ride Connection's Beaverton/Hillsboro SPD program at 135.5%, and Ride Connection's Washington County SPD program at 178.4%.
3. The network Cost Per Trip (CPT)
  - a. As of November 2019, the network CPT increased by 9.74% from the previous year to \$21.07/trip from \$19.20/trip.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 85 Number of individuals successfully exited out of one-on-one travel training – 22 of the customers successfully completed travel training, 10 of those customers had received previous travel training from Ride Wise. Percentage of change from November 2019– 12% decrease in the number of successful customers was noted for November 2018.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –16. Average training hours per individual trained one-on-one during November 2018 – 10.40
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Number of events: 1  

Presentations/events:

RideWise presented at Creekside Woods in Wilsonville about transportation options
4. Ride Ambassador Program. 10 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.

5. Riders' Clubs. The RideWise program supported 2 Rider's Club activities with 5 participants.
6. Referral Sources. There were 23 referrals in November 2019. Three referrals were from new agencies or new sources at agencies with which a relationship has already been established, 2 referrals were the result of our travel options counseling efforts.
7. School Program. 473 received training during the month of November. There were 3,950 trips taken as a group, 118 one-on-one trips. 158 teachers and support staff reported 1,409 hours of training.

## SANDY AREA METRO (SAM)

SAM services provided 10,431 rides in total, an overall increase of 13.7% compared to November 2018. SAM Gresham provided 7,584 of those rides as compared to 6,778 in 2018 (11.9% increase). SAM Estacada experienced a 61.8% increase, from 526 rides in October 2018 to 851 rides this November. The Shopper Shuttle experienced an increase of 49% with 924 rides. STAR experienced a 16% decrease. ED had an increase of 17.9%.

In November, Sandy Transit released an Invitation to Bid on the construction of the 2 new Sandy Bus Barns. The bids were due by December 4, 2019. Also in November, Sandy Transit released an RFQ for a new trolley style vehicle for the Estacada route. Those bids were also due in December.

Two new vehicles for the STAR service arrived in November. Those vehicles, once registered and wrapped, will be put into service. Sandy Transit has updated the logo for the STAR route, changing the name to "SAM Rides". This will allow the SAM logo to be used, representing to the public that the dial-a-ride service is operated by the City and is part of the Transit Department. Additionally, this name change reflects that the service is available to everyone and is a dial-a-ride service. As part of the logo and name update, Sandy Transit has also added "supported by local business" to the back of the vehicles to reflect the support of the transit tax for the services provided.

## SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall Dial-a-Ride ridership was up slightly compared to this timeframe last year. The graph below provides the salient points between last year and the same time-period this year for DAR:

### November Highlights

	2018	2019
ADA Paratransit	477	500
Wheel Chair Trips	78	94
Out-of-Town DAR	223	235
Total Riders	778	829

2. Be Seen Be SMART campaign was hosted Monday, November 4. SMART staff greeted commuters at both the morning and evening commute time of the Wilsonville Transit Center with free safety lights and reflective bands. Commuters commented on how much they enjoyed receiving these lights each year and they truly do put them to good use. They are also available the first part of December at City Hall, Charbonneau Country Club, and at the Community Center, while supplies last.

## **CANBY AREA TRANSIT (CAT)**

1. During the month of November total CAT ridership was down by 1.4% year to date. During the same time period Demand Responsive trips were down by 6.1% and fixed-route was down by .3%.
2. Overall ridership during November decreased slightly due to seasonal changes and holidays, but overall continues to trend upward since additional service was added to the fixed-route in April of 2018.
3. In October CAT provided 545 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in November 2019 was down compared to the previous month, dipping just over 5%. SCTD provided over 4,800 rides for the month, with the Clackamas Community College route providing nearly 66% of all rides.
2. In the third month of service, new Saturday service on the Molalla City route saw an average of 35 rides per day.
3. Elderly and Disabled ridership was also down slightly in November over the prior month, dropping about 3.5%, with nearly 2,000 rides for the month. The Canby route showed a slight uptick in E&D rides for the period, up about 2.3%. Saturday service on the Molalla City route is providing elderly and disabled customers a transit option that was not previously available. About 40% of the total Saturday rides on this service were taken by E&D riders.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Nov 19	Nov 18	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	87,690	84,200	4.1%	87,482	85,300	2.6%
Bus-Frequent Service*	<u>99,240</u>	<u>98,500</u>	0.8%	<u>99,360</u>	<u>97,290</u>	2.1%
Subtotal All Bus	186,930	182,700	2.3%	186,842	182,590	2.3%
MAX	121,570	121,900	-0.3%	119,906	123,240	-2.7%
Commuter Rail	<u>1,400</u>	<u>1,460</u>	-4.1%	<u>1,442</u>	<u>1,590</u>	-9.3%
Fixed Route Total	309,900	306,000	1.3%	308,190	307,420	0.3%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,222	3,275	-1.6%	3,228	3,357	-3.8%
<b>System Total</b>	<b>313,122</b>	<b>309,325</b>	<b>1.2%</b>	<b>311,418</b>	<b>310,777</b>	<b>0.2%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	505,100	484,100	4.3%	505,904	492,991	2.6%
Bus-Frequent Service*	<u>613,800</u>	<u>608,600</u>	0.9%	<u>616,760</u>	<u>602,814</u>	2.3%
Subtotal All Bus	1,118,900	1,092,700	2.4%	1,122,664	1,095,805	2.5%
MAX	744,400	752,700	-1.1%	744,376	765,888	-2.8%
Commuter Rail	<u>7,000</u>	<u>7,300</u>	-4.1%	<u>7,210</u>	<u>7,970</u>	-9.5%
Fixed Route Total	1,870,340	1,852,690	1.0%	1,874,250	1,869,663	0.2%
Frequent Bus % of Total Bus	54.9%	55.7%	-0.8%	54.9%	55.0%	-0.1%
<b><u>Paratransit</u></b>						
LIFT & Cabs	18,311	18,694	-2.0%	18,370	19,077	-3.7%
<b>System Total</b>	<b>1,888,651</b>	<b>1,871,384</b>	<b>0.9%</b>	<b>1,892,620</b>	<b>1,888,740</b>	<b>0.2%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.88	\$4.65	4.95%	\$4.70	\$4.60	2.17%
Bus-Frequent Service*	\$3.54	\$3.36	5.36%	\$3.48	\$3.33	4.50%
Subtotal All Bus	\$4.14	\$3.93	5.34%	\$4.03	\$3.90	3.33%
MAX	\$3.13	\$3.29	-4.86%	\$3.24	\$3.04	6.58%
Commuter Rail	\$15.47	\$20.68	-25.19%	\$19.15	\$17.82	7.46%
Fixed Route Total	\$3.78	\$3.74	1.07%	\$3.77	\$3.61	4.43%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$41.93	\$37.55	11.66%	\$41.38	\$38.91	6.35%
<b>System Total</b>	<b>\$4.14</b>	<b>\$4.07</b>	<b>1.72%</b>	<b>\$4.14</b>	<b>\$3.96</b>	<b>4.55%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,660,150	4,633,830	0.6%	4,758,033	4,733,294	0.5%
Monthly Cost	\$19,289,675	\$18,224,542	5.8%	\$19,810,020	\$18,696,131	6.0%
Monthly Vehicle Mile	2,174,152	2,157,162	0.8%	2,219,987	2,122,308	4.6%
On-Time Performance	86.3%	86.7%	-0.4%	86.8%	86.4%	0.4%
Cost per Ride	\$4.14	\$3.93	5.3%	\$4.16	\$3.95	5.3%
Cost per Mile	\$8.87	\$8.45	5.0%	\$8.92	\$8.81	1.2%
Miles per Roadcall	15,098	14,675	2.9%	15,717	14,462	8.7%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,114,050	3,198,720	-2.6%	3,196,094	3,248,267	-1.6%
Monthly Cost	\$9,758,644	\$10,518,435	-7.2%	\$10,748,469	\$10,121,149	6.2%
Monthly Vehicle Mile	377,846	381,628	-1.0%	386,341	383,681	0.7%
On-Time Performance	89.1%	89.1%	0.0%	89.7%	89.2%	0.5%
Cost per Ride	\$3.13	\$3.29	-4.9%	\$3.36	\$3.12	7.7%
Cost per Mile	\$25.83	\$27.56	-6.3%	\$27.82	\$26.38	5.5%
Miles per Roadcall	4,552	9,086	-49.9%	5,868	5,956	-1.5%
<b>Commuter Rail (WES)</b>						
Monthly Rides	28,000	30,660	-8.7%	30,600	33,700	-9.2%
Monthly Costs	\$433,274	\$633,912	-31.7%	\$618,333	\$629,997	-1.9%
Monthly Vehicle Mile	9,379	9,717	-3.5%	9,798	9,941	-1.4%
On Time Performance	97.0%	93.2%	3.8%	96.4%	93.5%	2.9%
Cost per Ride	\$15.47	\$20.68	-25.2%	\$20.21	\$18.69	8.1%
Cost per Mile	\$46.20	\$65.24	-29.2%	\$63.11	\$63.37	-0.4%
Miles per Roadcall	9,379	9,717	-3.5%	29,393	10,845	171.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	75,451	79,244	-4.8%	78,917	83,242	-5.2%
Monthly Cost	\$3,163,658	\$2,975,723	6.3%	\$3,176,096	\$3,173,439	0.1%
Monthly Vehicle Mile	653,205	650,351	0.4%	661,464	677,932	-2.4%
On-Time Performance	91.4%	89.2%	2.2%	89.8%	91.3%	-1.5%
Cost per Ride	\$41.93	\$37.55	11.7%	\$40.25	\$38.12	5.6%
Cost per Mile	\$4.84	\$4.58	5.7%	\$4.80	\$4.68	2.6%
Miles per Roadcall	4,875	6,376	-23.5%	5,614	6,519	-13.9%

RIDE CONNECTION*	Nov 2019	Nov 2018	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	28,670	31,657	-9.4%	31,426	34,068	-7.8%
Monthly Cost	\$621,024	\$654,570	-5.1%	\$627,990	\$638,314	-1.6%
Monthly Vehicle Mile	114,441	125,638	-8.9%	123,615	144,709	-14.6%
New Riders This Month	684	824	-17.0%	1,175.3	1,327.7	-11.5%
Cost per Ride	\$21.66	\$20.68	4.7%	\$19.98	\$18.74	6.6%
Cost per Mile	\$5.43	\$5.21	4.2%	\$5.08	\$4.41	15.2%
Miles per Ride	4.0	4.0	0.0%	3.9	4.2	-7.1%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, March 24, 2020

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	976	976	0.0%	1,108	965	14.8%
Monthly Cost	\$17,334	\$19,542	-11.3%	\$17,131	\$15,849	8.1%
Monthly Vehicle Mile	4,898	5,264	-7.0%	5,651	5,000	13.0%
New Riders This Month	42	66	-36.4%	87.3	73.3	19.1%
Cost per Ride	\$17.76	\$20.02	-11.3%	\$15.46	\$16.43	-5.9%
Cost per Mile	\$3.54	\$3.71	-4.6%	\$3.03	\$3.17	-4.4%
Miles per Ride	5.0	5.4	-7.4%	5.1	5.2	-1.9%
<b>King City Shuttle</b>						
Monthly Rides	178	390	-54.4%	327	397	-17.6%
Monthly Cost	\$5,157	\$7,760	-33.5%	\$8,287	\$9,598	-13.7%
Monthly Vehicle Mile	769	1,621	-52.6%	1,624	2,051	-20.8%
New Riders This Month	6	12	-50.0%	20.8	14.4	44.4%
Cost per Ride	\$28.97	\$19.90	45.6%	\$25.32	\$24.16	4.8%
Cost per Mile	\$6.71	\$4.79	40.1%	\$5.10	\$4.68	9.0%
Miles per Ride	4.3	4.2	2.4%	5.0	5.2	-3.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	131	45	191.1%	85	58	46.6%
Monthly Cost	\$6,146	\$1,822	237.3%	\$3,848	\$1,936	98.8%
Monthly Vehicle Mile	1,407	415	239.0%	885	657	34.7%
New Riders This Month	9	2	350.0%	10.7	7.0	52.9%
Cost per Ride	\$46.92	\$40.49	15.9%	\$45.40	\$33.66	34.9%
Cost per Mile	\$4.37	\$4.39	-0.5%	\$4.35	\$2.95	47.5%
Miles per Ride	10.7	9.2	16.3%	10.4	11.4	-8.8%
<b>STF Service</b>						
Monthly Rides	450	565	-20.4%	520	637	-18.4%
Monthly Cost	\$11,365	\$12,975	-12.4%	\$12,348	\$12,380	-0.3%
Monthly Vehicle Mile	2,411	2,410	0.0%	2,493	2,906	-14.2%
New Riders This Month	22	51	-56.9%	45.2	65.4	-30.9%
Cost per Ride	\$25.26	\$22.97	10.0%	\$23.73	\$19.44	22.1%
Cost per Mile	\$4.71	\$5.38	-12.5%	\$4.95	\$4.26	16.2%
Miles per Ride	5.4	4.3	25.6%	4.8	4.6	4.3%
<b>TriMet Service</b>						
Monthly Rides	129	408	-68.4%	124	173	-28.3%
Monthly Cost	\$2,868	\$4,042	-29.0%	\$2,509	\$3,291	-23.8%
Monthly Vehicle Mile	683	937	-27.1%	685	941	-27.2%
New Riders This Month	9	18	-50.0%	13.7	17.1	-19.9%
Cost per Ride	\$22.23	\$9.91	124.3%	\$20.29	\$18.98	6.9%
Cost per Mile	\$4.20	\$4.31	-2.6%	\$3.66	\$3.50	4.6%
Miles per Ride	5.3	2.3	130.4%	5.5	5.4	1.9%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	84	-100.0%
Monthly Cost	\$0	(\$12)	-100.0%	(\$78)	\$2,732	-102.9%
Monthly Vehicle Mile	0	0	N/A	0	287	-100.0%
New Riders This Month	0	0	N/A	0.0	1.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$32.43	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.52	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.4	N/A
<b>General Public</b>						
Monthly Rides	657	880	-25.3%	732	924	-20.8%
Monthly Cost	\$19,668	\$26,584	-26.0%	\$21,460	\$25,047	-14.3%
Monthly Vehicle Mile	5,535	8,054	-31.3%	6,128	7,328	-16.4%
New Riders This Month	6	21	-71.4%	21	20	5.0%
Cost per Ride	\$29.94	\$30.21	-0.9%	\$29.32	\$27.10	8.2%
Cost per Mile	\$3.55	\$3.30	7.6%	\$3.50	\$3.42	2.3%
Miles per Ride	8.4	9.2	-8.7%	8.4	7.9	6.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	211	231	-8.7%	224	152	47.4%
Monthly Cost	\$3,453	\$5,323	-35.1%	\$4,506	\$3,918	15.0%
Monthly Vehicle Mile	542	1,135	-52.2%	885	850	4.1%
New Riders This Month	2	9	-77.8%	14	11	27.3%
Cost per Ride	\$16.36	\$23.04	-29.0%	\$20.13	\$25.81	-22.0%
Cost per Mile	\$6.37	\$4.69	35.8%	\$5.09	\$4.61	10.4%
Miles per Ride	2.6	4.9	-46.9%	4.0	5.6	-28.6%
<b>STF Service</b>						
Monthly Rides	728	907	-19.7%	769	748	2.8%
Monthly Cost	\$16,281	\$28,593	-43.1%	\$17,960	\$21,437	-16.2%
Monthly Vehicle Mile	3,292	5,354	-38.5%	3,756	4,522	-16.9%
New Riders This Month	92	120	-23.3%	114	130	-12.3%
Cost per Ride	\$22.36	\$31.52	-29.1%	\$23.34	\$28.68	-18.6%
Cost per Mile	\$4.95	\$5.34	-7.3%	\$4.78	\$4.74	0.8%
Miles per Ride	4.5	5.9	-23.7%	4.9	6.0	-18.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,428	1,591	-10.2%	1,547	1,651	-6.3%
Monthly Cost	\$32,596	\$37,505	-13.1%	\$35,111	\$37,121	-5.4%
Monthly Vehicle Mile	7,001	8,246	-15.1%	7,692	8,540	-9.9%
New Riders This Month	61	57	7.0%	69	83	-16.9%
Cost per Ride	\$22.83	\$23.57	-3.1%	\$22.69	\$22.49	0.9%
Cost per Mile	\$4.66	\$4.55	2.4%	\$4.56	\$4.35	4.8%
Miles per Ride	4.9	5.2	-5.8%	5.0	5.2	-3.8%
<b>Wa Co DAVS</b>						
Monthly Rides	150	145	3.4%	166	125	32.8%
Monthly Cost	\$4,487	\$4,560	-1.6%	\$4,810	\$3,799	26.6%
Monthly Vehicle Mile	1,177	1,181	-0.3%	1,181	945	25.0%
New Riders This Month	12	13	-7.7%	17	13	30.8%
Cost per Ride	\$29.91	\$31.45	-4.9%	\$28.93	\$30.45	-5.0%
Cost per Mile	\$3.81	\$3.86	-1.3%	\$4.07	\$4.02	1.2%
Miles per Ride	7.8	8.1	-3.7%	7.1	7.6	-6.6%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	283	289	-2.1%	291	271	7.4%
Monthly Cost	\$2,566	\$2,529	1.5%	\$2,607	\$2,133	22.2%
Monthly Vehicle Mile	659	821	-19.7%	704	945	-25.5%
New Riders This Month	11	6	83.3%	12.2	11.3	8.0%
Cost per Ride	\$9.07	\$8.75	3.7%	\$8.96	\$7.87	13.9%
Cost per Mile	\$3.89	\$3.08	26.3%	\$3.70	\$2.26	63.7%
Miles per Ride	2.3	2.8	-17.9%	2.4	3.5	-31.4%
<b>Estacada Senior Center</b>						
Monthly Rides	247	226	9.3%	207	198	4.5%
Monthly Cost	\$2,391	\$1,865	28.2%	\$1,778	\$1,458	21.9%
Monthly Vehicle Mile	559	293	90.8%	411	405	1.5%
New Riders This Month	11	0	N/A	3.3	3.0	10.0%
Cost per Ride	\$9.68	\$8.25	17.3%	\$8.57	\$7.36	16.4%
Cost per Mile	\$4.28	\$6.36	-32.7%	\$4.33	\$3.60	20.3%
Miles per Ride	2.3	1.3	76.9%	2.0	2.0	0.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	184	135	36.3%	187	219	-14.6%
Monthly Cost	\$1,905	\$1,114	71.0%	\$1,809	\$1,601	13.0%
Monthly Vehicle Mile	431	444	-2.9%	436	493	-11.6%
New Riders This Month	5	6	-16.7%	9.9	9.3	6.5%
Cost per Ride	\$10.35	\$8.25	25.5%	\$9.67	\$7.31	32.3%
Cost per Mile	\$4.42	\$2.51	76.1%	\$4.15	\$3.25	27.7%
Miles per Ride	2.3	3.3	-30.3%	2.3	2.3	0.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	162	110	47.3%	120	138	-13.0%
Monthly Cost	\$4,203	\$2,172	93.5%	\$3,248	\$3,211	1.2%
Monthly Vehicle Mile	2,004	722	177.5%	1,436	1,631	-12.0%
New Riders This Month	2	0	N/A	2.7	1.9	42.1%
Cost per Ride	\$25.94	\$19.74	31.4%	\$27.18	\$23.28	16.8%
Cost per Mile	\$2.10	\$3.01	-30.2%	\$2.26	\$1.97	14.7%
Miles per Ride	12.4	6.6	87.9%	12.0	11.8	1.7%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	198	393	-49.6%	292	363	-19.6%
Monthly Cost	\$1,670	\$3,242	-48.5%	\$2,462	\$2,619	-6.0%
Monthly Vehicle Mile	415	767	-45.9%	721	988	-27.0%
New Riders This Month	2	8	-75.0%	5.8	10.2	-43.1%
Cost per Ride	\$8.43	\$8.25	2.2%	\$8.44	\$7.21	17.1%
Cost per Mile	\$4.02	\$4.23	-5.0%	\$3.41	\$2.65	28.7%
Mile per Ride	2.1	2.0	5.0%	2.5	2.7	-7.4%



# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	560	637	-12.1%	735	815	-9.8%
Monthly Cost	\$6,715	\$6,878	-2.4%	\$8,116	\$7,879	3.0%
Monthly Vehicle Mile	1,291	1,503	-14.1%	1,564	2,042	-23.4%
New Riders This Month	12	5	140.0%	22.9	23.8	-3.8%
Cost per Ride	\$11.99	\$10.80	11.0%	\$11.04	\$9.66	14.3%
Cost per Mile	\$5.20	\$4.58	13.5%	\$5.19	\$3.86	34.5%
Miles per Ride	2.3	2.4	-4.2%	2.1	2.5	-16.0%
<b>Molalla Senior Center</b>						
Monthly Rides	357	382	-6.5%	403	448	-10.0%
Monthly Cost	\$2,818	\$4,599	-38.7%	\$5,168	\$4,928	4.9%
Monthly Vehicle Mile	867	837	3.6%	985	1,122	-12.2%
New Riders This Month	7	3	133.3%	10.9	9.4	16.0%
Cost per Ride	\$7.89	\$12.04	-34.5%	\$12.82	\$11.00	16.5%
Cost per Mile	\$3.25	\$5.49	-40.8%	\$5.25	\$4.39	19.6%
Miles per Ride	2.4	2.2	9.1%	2.4	2.5	-4.0%
<b>Pioneer Senior Center</b>						
Monthly Rides	642	507	26.6%	683	715	-4.5%
Monthly Cost	\$6,232	\$4,705	32.5%	\$6,404	\$5,670	12.9%
Monthly Vehicle Mile	1,700	1,403	21.2%	1,838	2,055	-10.6%
New Riders This Month	7	4	75.0%	21.7	22.1	-1.8%
Cost per Ride	\$9.71	\$9.28	4.6%	\$9.38	\$7.93	18.3%
Cost per Mile	\$3.67	\$3.35	9.6%	\$3.48	\$2.76	26.1%
Miles per Ride	2.6	2.8	-7.1%	2.7	2.9	-6.9%
<b>Sandy Senior Center</b>						
Monthly Rides	276	161	71.4%	272	258	5.4%
Monthly Cost	\$2,062	\$1,824	13.1%	\$3,035	\$2,968	2.3%
Monthly Vehicle Mile	967	928	4.1%	1,331	1,578	-15.7%
New Riders This Month	0	3	-100.0%	9.6	9.6	0.0%
Cost per Ride	\$7.47	\$11.33	-34.1%	\$11.15	\$11.50	-3.0%
Cost per Mile	\$2.13	\$1.97	8.1%	\$2.28	\$1.88	21.3%
Miles per Ride	3.5	5.8	-39.7%	4.9	6.1	-19.7%
<b>Transportation Reaching People</b>						
Monthly Rides	1,598	1,687	-5.3%	1,695	1,761	-3.7%
Monthly Cost	\$48,120	\$39,449	22.0%	\$36,878	\$29,157	26.5%
Monthly Vehicle Mile	11,276	10,635	6.0%	12,075	9,986	20.9%
New Riders This Month	23	33	-30.3%	47.3	61.9	-23.6%
Cost per Ride	\$30.11	\$23.38	28.8%	\$21.75	\$16.55	31.4%
Cost per Mile	\$4.27	\$3.71	15.1%	\$3.05	\$2.92	4.5%
Miles per Ride	7.1	6.3	12.7%	7.1	5.7	24.6%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	58	39	48.7%	49	51	-3.9%
Monthly Cost	\$1,961	\$1,869	4.9%	\$984	\$1,640	-40.0%
Monthly Vehicle Mile	628	395	58.9%	498	444	12.2%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$33.81	\$47.93	-29.5%	\$20.16	\$32.38	-37.7%
Cost per Mile	\$3.13	\$4.73	-33.8%	\$1.98	\$3.70	-46.5%
Miles per Ride	10.8	10.1	6.9%	10.2	8.8	15.9%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	49	-100.0%	22	81	-72.8%
Monthly Cost	\$0	\$1,039	-100.0%	\$247	\$501	-50.7%
Monthly Vehicle Mile	0	82	-100.0%	42	186	-77.4%
New Riders This Month	0	0	N/A	1.8	2.5	-28.0%
Cost per Ride	N/A	\$21.21	N/A	\$11.30	\$6.20	82.3%
Cost per Mile	N/A	\$12.68	N/A	\$5.93	\$2.70	119.6%
Miles per Ride	N/A	1.7	N/A	1.9	2.3	-17.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	4	4	0.0%	1	5	-80.0%
Monthly Cost	\$80	\$68	16.3%	\$37	\$57	-35.1%
Monthly Vehicle Mile	38	33	15.2%	9	28	-67.9%
New Riders This Month	2	1	100.0%	0.8	0.6	33.3%
Cost per Ride	\$20.00	\$17.12	16.3%	\$27.89	\$12.50	123.1%
Cost per Mile	\$2.11	\$2.07	1.9%	\$3.95	\$2.03	94.6%
Miles per Ride	9.5	8.3	14.5%	7.1	6.2	14.5%
<b>STF Discretionary</b>						
Monthly Rides	275	343	-19.8%	324	474	-31.6%
Monthly Cost	\$6,409	\$8,001	-19.9%	\$6,891	\$8,802	-21.7%
Monthly Vehicle Mile	832	1,019	-18.4%	1,085	1,691	-35.8%
New Riders This Month	11	12	-8.3%	24.4	36.8	-33.7%
Cost per Ride	\$23.27	\$23.33	-0.3%	\$21.30	\$18.58	14.6%
Cost per Mile	\$7.70	\$7.85	-1.9%	\$6.35	\$5.21	21.9%
Miles per Ride	3.0	3.0	0.0%	3.4	3.6	-5.6%
<b>STF Service</b>						
Monthly Rides	643	560	14.8%	604	567	6.5%
Monthly Cost	\$14,953	\$12,797	16.8%	\$10,727	\$16,482	-34.9%
Monthly Vehicle Mile	1,941	1,767	9.8%	2,006	2,017	-0.5%
New Riders This Month	25	13	92.3%	39.2	38.9	0.8%
Cost per Ride	\$23.27	\$22.85	1.8%	\$17.76	\$29.08	-38.9%
Cost per Mile	\$7.70	\$7.24	6.4%	\$5.35	\$8.17	-34.5%
Miles per Ride	3.0	3.2	-6.3%	3.3	3.6	-8.3%
<b>TriMet Service</b>						
Monthly Rides	2,239	2,390	-6.3%	2,458	2,452	0.2%
Monthly Cost	\$1,879	\$5,197	-63.8%	\$5,119	\$5,333	-4.0%
Monthly Vehicle Mile	3,825	4,630	-17.4%	4,492	5,144	-12.7%
New Riders This Month	20	21	-4.8%	18.8	27.5	-31.6%
Cost per Ride	\$0.84	\$2.17	-61.3%	\$2.08	\$2.18	-4.6%
Cost per Mile	\$0.49	\$1.12	-56.3%	\$1.14	\$1.04	9.6%
Miles per Ride	1.7	1.9	-10.5%	1.8	2.1	-14.3%
<b>Veterans Volunteers</b>						
Monthly Rides	222	208	6.7%	197	175	12.6%
Monthly Cost	\$1,303	\$1,428	-8.8%	\$1,257	\$1,058	18.8%
Monthly Vehicle Mile	2,182	2,197	-0.7%	1,993	1,777	12.2%
New Riders This Month	6	14	-57.1%	12.9	13.3	-3.0%
Cost per Ride	\$5.87	\$6.86	-14.4%	\$6.37	\$6.04	5.5%
Cost per Mile	\$0.60	\$0.65	-7.7%	\$0.63	\$0.60	5.0%
Miles per Ride	9.8	10.6	-7.5%	10.1	10.1	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	170	247	-31.2%	189	260	-27.3%
Monthly Cost	\$988	\$1,512	-34.7%	\$1,081	\$1,539	-29.8%
Monthly Vehicle Mile	156	246	-36.6%	214	346	-38.2%
New Riders This Month	1	1	0.0%	6.1	6.0	1.7%
Cost per Ride	\$5.81	\$6.12	-5.1%	\$5.71	\$5.92	-3.5%
Cost per Mile	\$6.34	\$6.15	3.1%	\$5.06	\$4.45	13.7%
Miles per Ride	0.9	1.0	-10.0%	1.1	1.3	-15.4%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	62	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$4,762	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	376	-100.0%
New Riders This Month	0	0	N/A	0.0	6.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$77.02	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$12.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	6.1	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	0	170	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,548	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	575	-100.0%
New Riders This Month	0	0	N/A	0.0	20.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$9.09	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.69	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.4	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	434	576	-24.7%	436	521	-16.3%
Monthly Cost	\$2,951	\$4,723	-37.5%	\$3,047	\$3,265	-6.7%
Monthly Vehicle Mile	3,400	4,705	-27.7%	3,377	3,480	-3.0%
New Riders This Month	0	0	N/A	1.9	14.7	-87.1%
Cost per Ride	\$6.80	\$8.20	-17.1%	\$7.00	\$6.27	11.6%
Cost per Mile	\$0.87	\$1.00	-13.0%	\$0.90	\$0.94	-4.3%
Miles per Ride	7.8	8.2	-4.9%	7.8	6.7	16.4%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	216	0	N/A	196	245	-20.0%
Monthly Cost	\$5,585	\$1,387	302.7%	\$3,231	\$3,855	-16.2%
Monthly Vehicle Mile	684	0	N/A	876	757	15.7%
New Riders This Month	1	0	N/A	5.9	0.8	637.5%
Cost per Ride	\$25.86	N/A	N/A	\$16.49	\$15.73	4.8%
Cost per Mile	\$8.17	N/A	N/A	\$3.69	\$5.09	-27.5%
Miles per Ride	3.2	N/A	N/A	4.5	3.1	45.2%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	22	17	29.4%	27	8	237.5%
Monthly Cost	\$373	\$419	-11.0%	\$349	\$172	102.9%
Monthly Vehicle Mile	156	41	280.5%	100	23	334.8%
New Riders This Month	4	1	300.0%	2.3	0.7	228.6%
Cost per Ride	\$16.97	\$24.65	-31.2%	\$13.17	\$21.04	-37.4%
Cost per Mile	\$2.39	\$10.22	-76.6%	\$3.50	\$7.34	-52.3%
Miles per Ride	7.1	2.4	195.8%	3.8	2.9	31.0%
<b>Gateway Shuttle</b>						
Monthly Rides	117	161	-27.3%	153	156	-1.9%
Monthly Cost	\$1,572	\$693	126.8%	\$1,082	\$881	22.8%
Monthly Vehicle Mile	142	191	-25.7%	190	219	-13.2%
New Riders This Month	2	3	-33.3%	4.5	5.2	-13.5%
Cost per Ride	\$13.44	\$4.30	212.6%	\$7.07	\$5.64	25.4%
Cost per Mile	\$11.07	\$3.63	205.0%	\$5.70	\$4.02	41.8%
Miles per Ride	1.2	1.2	0.0%	1.2	1.4	-14.3%
<b>Mid Multnomah County</b>						
Monthly Rides	472	422	11.8%	562	502	12.0%
Monthly Cost	\$6,695	\$5,615	19.2%	\$6,197	\$6,342	-2.3%
Monthly Vehicle Mile	1,474	1,287	14.5%	1,679	1,591	5.5%
New Riders This Month	5	5	0.0%	17.0	13.8	23.2%
Cost per Ride	\$14.18	\$13.30	6.6%	\$11.04	\$12.63	-12.6%
Cost per Mile	\$4.54	\$4.36	4.1%	\$3.69	\$3.99	-7.5%
Miles per Ride	3.1	3.0	3.3%	3.0	3.2	-6.3%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	2.2	-86.4%
Monthly Cost	\$0	\$0	N/A	\$2	\$11	-81.8%
Monthly Vehicle Mile	0	0	N/A	3	45	-93.3%
New Riders This Month	0	0	N/A	0.2	0.3	-33.3%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$4.88	30.1%
Cost per Mile	N/A	N/A	N/A	\$0.53	\$0.23	130.4%
Miles per Ride	N/A	N/A	N/A	12.0	20.9	-42.6%
<b>N/NE Shuttle</b>						
Monthly Ride	822	846	-2.8%	937	842	11.3%
Monthly Cost	\$26,498	\$31,649	-16.3%	\$31,636	\$21,089	50.0%
Monthly Vehicle Mile	2,726	3,023	-9.8%	3,978	3,116	27.7%
New Riders This Month	29	21	38.1%	49.7	47.9	3.8%
Cost per Ride	\$32.24	\$37.41	-13.8%	\$33.75	\$25.06	34.7%
Cost per Mile	\$9.72	\$10.47	-7.2%	\$7.95	\$6.77	17.4%
Miles per Ride	3.3	3.6	-8.3%	4.2	3.7	13.5%
<b>STF Service</b>						
Monthly Ride	395	549	-28.1%	470	656	-28.4%
Monthly Cost	\$16,377	\$10,994	49.0%	\$11,177	\$17,774	-37.1%
Monthly Vehicle Mile	2,688	3,245	-17.2%	2,481	4,076	-39.1%
New Riders This Month	35	26	34.6%	43.3	57.4	-24.6%
Cost per Ride	\$41.46	\$20.03	107.0%	\$23.79	\$27.12	-12.3%
Cost per Mile	\$6.09	\$3.39	79.6%	\$4.51	\$4.36	3.4%
Miles per Ride	6.8	5.9	15.3%	5.3	6.2	-14.5%
<b>TriMet Service</b>						
Monthly Ride	591	576	2.6%	614	668	-8.1%
Monthly Cost	\$8,788	\$7,508	17.0%	\$7,737	\$8,664	-10.7%
Monthly Vehicle Mile	3,165	3,224	-1.8%	3,191	3,506	-9.0%
New Riders This Month	33	36	-8.3%	41.1	39.6	3.8%
Cost per Ride	\$14.87	\$13.03	14.1%	\$12.61	\$12.97	-2.8%
Cost per Mile	\$2.78	\$2.33	19.3%	\$2.42	\$2.47	-2.0%
Miles per Ride	5.4	5.6	-3.6%	5.2	5.2	0.0%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	237	332	-28.6%	297	332	-10.5%
Monthly Cost	\$6,758	\$13,727	-50.8%	\$8,269	\$6,489	27.4%
Monthly Vehicle Mile	921	1,125	-18.1%	1,356	832	63.0%
New Riders This Month	9	36	-75.0%	26.7	27.3	-2.2%
Cost per Ride	\$28.51	\$41.35	-31.1%	\$27.83	\$19.54	42.4%
Cost per Mile	\$7.34	\$12.20	-39.8%	\$6.10	\$7.80	-21.8%
Miles per Ride	3.9	3.4	14.7%	4.6	2.5	84.0%
<b>SW Shuttle Service</b>						
Monthly Rides	153	69	121.7%	125	72	73.6%
Monthly Cost	\$3,116	\$2,244	38.9%	\$1,915	\$2,129	-10.1%
Monthly Vehicle Mile	418	128	226.6%	302	127	137.8%
New Riders This Month	10	3	233.3%	10.6	1.6	562.5%
Cost per Rider	\$20.37	\$32.53	-37.4%	\$15.28	\$29.61	-48.4%
Cost per Mile	\$7.45	\$17.53	-57.5%	\$6.35	\$16.82	-62.2%
Miles per Ride	2.7	1.9	42.1%	2.4	1.8	33.3%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	0	0	N/A	0	21	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$100	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	16	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$4.78	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$6.29	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.8	N/A

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2019</b>	<b>Nov 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	58	46	26.1%	35	128	-72.7%
Monthly Cost	\$376	\$723	-48.0%	\$195	\$496	-60.7%
Monthly Vehicle Mile	17	35	-51.4%	16	85	-81.2%
New Riders This Month	1	0	N/A	0.1	0.2	-50.0%
Cost per Ride	\$6.48	\$15.72	-58.7%	\$5.64	\$3.88	45.4%
Cost per Mile	\$22.12	\$20.66	7.1%	\$12.17	\$5.82	109.1%
Miles per Ride	0.3	0.8	-62.5%	0.5	0.7	-28.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	1	1.8	-50.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$11	-54.5%
Monthly Vehicle Mile	0	0	N/A	6	13	-53.8%
New Riders This Month	0	0	N/A	0.5	0.6	-16.7%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.06	4.8%
Cost per Mile	N/A	N/A	N/A	\$0.79	\$0.87	-9.2%
Miles per Ride	N/A	N/A	N/A	8.0	7.0	14.3%
<b>STF Discretionary</b>						
Monthly Rides	543	562	-3.4%	634	603	5.1%
Monthly Cost	\$10,951	\$12,021	-8.9%	\$12,159	\$12,925	-5.9%
Monthly Vehicle Mile	1,837	1,903	-3.5%	1,970	2,301	-14.4%
New Riders This Month	12	29	-58.6%	24.6	35.0	-29.7%
Cost per Ride	\$20.17	\$21.39	-5.7%	\$19.17	\$21.42	-10.5%
Cost per Mile	\$5.96	\$6.32	-5.7%	\$6.17	\$5.62	9.8%
Miles per Ride	3.4	3.4	0.0%	3.1	3.8	-18.4%
<b>STF Service</b>						
Monthly Rides	377	374	0.8%	431	411	4.9%
Monthly Cost	\$7,925	\$9,075	-12.7%	\$8,678	\$9,254	-6.2%
Monthly Vehicle Mile	1,161	1,734	-33.0%	1,363	1,720	-20.8%
New Riders This Month	12	14	-14.3%	21.3	26.6	-19.9%
Cost per Ride	\$21.02	\$24.26	-13.4%	\$20.15	\$22.49	-10.4%
Cost per Mile	\$6.83	\$5.23	30.6%	\$6.37	\$5.38	18.4%
Miles per Ride	3.1	4.6	-32.6%	3.2	4.2	-23.8%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	2	0	N/A	1.8	0.3	500.0%
Monthly Cost	\$100	\$9	1008.9%	\$97	\$14	592.9%
Monthly Vehicle Mile	14	0	N/A	18	3	500.0%
New Riders This Month	0	0	N/A	1.0	0.3	233.3%
Cost per Ride	\$50.00	N/A	N/A	\$53.01	\$41.83	26.7%
Cost per Mile	\$7.14	N/A	N/A	\$5.53	\$4.08	35.5%
Miles per Ride	7	N/A	N/A	9.6	10.3	-6.8%

**STF Service**

Monthly Ride	247	241	2.5%	224	370	-39.0%
Monthly Cost	\$9,087	\$12,034	-24.5%	\$9,843	\$14,040	-29.9%
Monthly Vehicle Mile	1,310	1,718	-23.7%	1,257	2,571	-51.1%
New Riders This Month	51	38	34.2%	48	60	-20.0%
Cost per Ride	\$36.79	\$49.93	-26.3%	\$43.93	\$37.99	15.6%
Cost per Mile	\$6.94	\$7.00	-0.9%	\$7.83	\$5.46	43.4%
Miles per Ride	5.3	7.1	-25.4%	5.6	7.0	-20.0%

**Title XIX Non Medical**

Monthly Ride	0	2	-100.0%	0.4	0.3	33.3%
Monthly Cost	\$0	\$128	-100.0%	\$26	\$37	-29.7%
Monthly Vehicle Mile	0	19	-100.0%	3	3	0.0%
New Riders This Month	0	2	-100.0%	0.3	0.3	0.0%
Cost per Ride	N/A	\$64.2	N/A	\$62.29	\$110.69	-43.7%
Cost per Mile	N/A	\$6.74	N/A	\$9.73	\$11.07	-12.1%
Miles per Ride	N/A	9.5	N/A	6.4	10.0	-36.0%

**Downtown RideAbout**

Monthly Ride	169	189	-10.6%	178	150	18.9%
Monthly Cost	\$1,588	\$2,528	-37.2%	\$2,328	\$1,843	26.3%
Monthly Vehicle Mile	151	141	7.1%	139	105	32.4%
New Riders This Month	5	8	-37.5%	6	6	0.0%
Cost per Ride	\$9.39	\$13.38	-29.8%	\$13.05	\$12.28	6.3%
Cost per Mile	\$10.51	\$17.93	-41.4%	\$16.74	\$17.63	-5.0%
Miles per Ride	0.9	0.7	28.6%	0.8	0.7	14.3%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2019</b>	<b>Nov 2018</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	113	138	-18.1%	118	88	34.1%
Monthly Cost	\$5,273	\$4,428	19.1%	\$4,444	\$2,669	66.5%
Monthly Vehicle Mile	916	1,108	-17.3%	937	638	46.9%
New Riders This Month	0	5	-100.0%	4	4	0.0%
Cost per Ride	\$46.66	\$32.08	45.4%	\$37.58	\$30.30	24.0%
Cost per Mile	\$5.76	\$4.00	44.0%	\$4.74	\$4.18	13.4%
Miles per Ride	8.1	8.0	1.3%	7.9	7.2	9.7%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	610	543	12.3%	528	552	-4.3%
Monthly Cost	\$3,361	\$10,808	-68.9%	\$8,525	\$13,336	-36.1%
Monthly Vehicle Mile	3,749	2,854	31.4%	3,025	2,926	3.4%
New Riders This Month	17	32	-46.9%	22	27	-18.5%
Cost per Ride	\$5.51	\$19.90	-72.3%	\$16.13	\$24.16	-33.2%
Cost per Mile	\$0.90	\$3.79	-76.3%	\$2.82	\$4.56	-38.2%
Miles per Ride	6.1	5.3	15.1%	5.7	5.3	7.5%
<b>Title XIX Non Medical</b>						
Monthly Rides	29	25	16.0%	15.5	5.4	187.0%
Monthly Cost	\$838	\$960	-12.7%	\$501	\$180	178.3%
Monthly Vehicle Mile	172	304	-43.4%	101	60	68.3%
New Riders This Month	4	3	33.3%	2.0	1.3	53.8%
Cost per Ride	\$28.89	\$38.41	-24.8%	\$32.30	\$33.18	-2.7%
Cost per Mile	\$4.87	\$3.16	54.2%	\$4.95	\$3.01	64.5%
Miles per Ride	5.9	12.2	-51.2%	6.5	11.0	-40.9%
<b>Veterans Volunteers</b>						
Monthly Rides	129	154	-16.2%	178	189	-5.8%
Monthly Cost	\$1,204	\$1,576	-23.6%	\$1,651	\$1,711	-3.5%
Monthly Vehicle Mile	1,802	2,269	-20.6%	2,469	2,785	-11.3%
New Riders This Month	3	9	-66.7%	5	7	-28.6%
Cost per Ride	\$9.33	\$10.23	-8.8%	\$0.67	\$9.07	2.4%
Cost per Mile	\$0.67	\$0.69	-3.8%	\$9.29	\$0.61	9.8%
Miles per Ride	14.0	14.7	-5.2%	13.9	14.8	-6.1%
<b>Wa Co DAVS</b>						
Monthly Rides	2	1	100.0%	4	3	33.3%
Monthly Cost	\$255	\$121	110.7%	\$169	\$104	62.5%
Monthly Vehicle Mile	19	23	-17.4%	27	23	17.4%
New Riders This Month	2	1	100.0%	0.7	0.5	40.0%
Cost per Ride	\$127.37	\$121.00	5.3%	\$38.35	\$36.61	4.8%
Cost per Mile	\$13.41	\$5.26	154.8%	\$6.23	\$4.54	37.2%
Miles per Ride	9.5	23.0	-58.7%	6.2	8.1	-23.5%



## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	399	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,902	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	603	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.76	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.15	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.5	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	88	-100.0%	21	110	-80.9%
Monthly Cost	\$0	\$979	-100.0%	\$423	\$1,650	-74.4%
Monthly Vehicle Mile	0	657	-100.0%	172	808	-78.7%
New Riders This Month	0	15	-100.0%	3.1	21.2	-85.4%
Cost per Ride	N/A	\$11.12	N/A	\$20.05	\$14.99	33.8%
Cost per Mile	N/A	\$1.49	N/A	\$2.46	\$2.04	20.6%
Miles per Ride	N/A	7.5	N/A	8.2	7.3	12.3%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	168	1,195	-85.9%	872	1,241	-29.7%
Monthly Cost	\$551	\$2,034	-72.9%	\$1,636	\$3,077	-46.8%
Monthly Vehicle Mile	235	998	-76.5%	771	1,577	-51.1%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	\$3.28	\$1.70	92.9%	\$1.88	\$2.48	-24.2%
Cost per Mile	\$2.34	\$2.04	14.7%	\$2.12	\$1.95	8.7%
Miles per Ride	1.4	0.8	75.0%	0.9	1.3	-30.8%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	435	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$480	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	282	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.10	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.70	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.6	N/A
<b>Providence Elderplace</b>						
Monthly Rides	9,608	10,046	-4.4%	10,012	9,702	3.2%
Monthly Cost	\$275,189	\$269,205	2.2%	\$276,543	\$262,119	5.5%
Monthly Vehicle Mile	29,799	31,567	-5.6%	30,899	41,484	-25.5%
New Riders This Month	42	38	10.5%	160.9	148.8	8.1%
Cost per Ride	\$28.64	\$26.80	6.9%	\$27.62	\$27.02	2.2%
Cost per Mile	\$9.23	\$8.53	8.2%	\$8.95	\$6.32	41.6%
Miles per Ride	3.1	3.1	0.0%	3.1	4.3	-27.9%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	186	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,479	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	881	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.95	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.7	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	53	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$208	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	85	-100.0%
New Riders This Month	0	0	N/A	0.0	0.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$3.95	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.44	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Nov 2019	Nov 2018	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,127	5,664	8.2%	6,165	4,993	23.5%
Monthly Cost	\$53,582	\$52,160	2.7%	\$53,701	\$46,063	16.6%
Monthly Vehicle Miles	17,684	16,109	9.8%	17,816	14,698	21.2%
On-Time Performance	99.4%	98.9%	0.6%	99.5%	99.8%	-0.3%
Cost per Ride	\$8.75	\$9.21	-5.0%	\$8.71	\$9.23	-5.6%
Cost per Mile	\$3.03	\$3.24	-6.5%	\$3.01	\$3.13	-3.8%
Miles per Roadcall	35,369	16,109	119.6%	17,816	14,698	21.2%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,320	1,357	-2.7%	1,316	1,420	-7.3%
Monthly Cost	\$30,409	\$33,408	-9.0%	\$30,160	\$30,934	-2.5%
Monthly Vehicle Miles	5,690	6,159	-7.6%	5,651	5,703	-0.9%
On-Time Performance	90.7%	91.0%	-0.3%	90.7%	96.6%	-5.9%
Cost per Ride	\$23.04	\$24.62	-6.4%	\$22.91	\$21.79	5.1%
Cost per Mile	\$5.34	\$5.42	-1.5%	\$5.34	\$5.42	-1.5%
Miles per Roadcall	29,265	6,159	375.2%	5,651	5,703	-0.9%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	7,557	7,915	-4.5%	7,527	7,663	-1.8%
Monthly Cost	\$55,289	\$58,186	-5.0%	\$55,048	\$54,132	1.7%
Monthly Vehicle Miles	21,825	21,626	0.9%	21,842	21,879	-0.2%
On-Time Performance	96.5%	98.0%	-1.5%	96.4%	95.8%	0.6%
Cost per Ride	\$7.32	\$7.35	-0.4%	\$7.31	\$7.06	3.5%
Cost per Mile	\$2.53	\$2.69	-5.9%	\$2.52	\$2.47	2.0%
Miles per Roadcall	70,512	21,626	226.1%	21,842	21,879	-0.2%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,160	7,924	15.6%	9,263	9,295	-0.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,876	21,295	7.4%	23,008	21,790	5.6%
On-Time Performance	96.4%	98.2%	-1.8%	96.3%	96.8%	-0.5%
Cost per Ride	\$7.10	\$8.20	-13.4%	\$7.02	\$6.99	0.4%
Cost per Mile	\$2.84	\$3.05	-6.9%	\$2.83	\$2.98	-5.0%
Miles per Roadcall	108,770	21,295	410.8%	23,008	21,790	5.6%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,204	1,253	-3.9%	1,200	1,284	-6.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,066	7,575	-6.7%	7,024	7,097	-1.0%
On-Time Performance	94.1%	92.9%	1.2%	94.2%	94.7%	-0.5%
Cost per Ride	\$16.61	\$15.96	4.1%	\$16.67	\$15.58	7.0%
Cost per Mile	\$2.83	\$2.64	7.2%	\$2.85	\$2.82	1.1%
Miles per Roadcall	7,066	7,575	-6.7%	7,024	7,097	-1.0%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	23,224	24,025	-3.3%	23,157	23,887	-3.1%
Monthly Cost	\$354,173	\$390,991	-9.4%	\$351,105	\$340,935	3.0%
Monthly Vehicle Miles	44,387	34,806	27.5%	45,185	47,032	-3.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.25	\$16.27	-6.3%	\$15.16	\$14.27	6.2%
Cost per Mile	\$7.98	\$11.23	-28.9%	\$7.77	\$7.25	7.2%
Miles per Roadcall	44,387	34,806	27.5%	45,185	47,032	-3.9%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,457	1,358	7.3%	1,465	1,644	-10.9%
Monthly Cost	\$62,506	\$68,998	-9.4%	\$61,965	\$90,032	-31.2%
Monthly Vehicle Miles	5,406	5,052	7.0%	5,435	5,350	1.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$42.91	\$50.81	-15.5%	\$42.30	\$54.77	-22.8%
Cost per Mile	\$11.56	\$13.66	-15.4%	\$11.40	\$16.83	-32.3%
Miles per Roadcall	5,406	5,052	7.0%	5,435	5,350	1.6%

### RideWise Performance Report - November 2019

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	41	2,132	\$71,038.24		
One-on-one travel training general trips	13	32	1,664	\$55,444.48		
Subtotal	22	73	3,796	\$126,482.72		
Group travel training with schools	50		183	\$6,084.23		
Group travel training general	12		44	\$1,460.22		
Riders Club participants	12					
Subtotal	74		226	\$7,544.45		
<b>Total</b>	<b>96</b>	<b>73</b>	<b>4,022</b>	<b>\$134,027.17</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	2					
Transitional staff support and pass plan	158	473	29	118	3,950	1,409
<b>Total</b>	<b>160</b>	<b>473</b>	<b>29</b>	<b>118</b>	<b>3,950</b>	<b>1,409</b>
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$40,189.09					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	10.00					
Value of volunteer hours monthly	\$246.90					
Value of transitional staff hours monthly	\$41,516.51					