



Reimagine Public Safety Advisory Committee

March 15, 2022

Member Engagement Support

All participants agree to act in good faith in all aspects of this process and do your best to represent the needs of your community. Expectations include:

- Attend as many meetings as possible, your voice matters, notify staff if you have an unavoidable conflict
- Prepare for meetings by reading materials in advance and arriving on time
- Share the air – only one person will speak at a time, and we will allow others to speak once before we speak twice
- Express your own views and opinions, while also sharing your lived experiences and knowledge of the community
- Respect the views and opinions of others
- Challenge ideas rather than people
- Recognize power dynamics
- Seek to understand each other and provide individual recommendations that consider the needs and concerns of the local community and the larger region
- Share your own thoughts and perspectives on the process with people outside the committee but refrain from speaking on behalf of the committee
- Keep multitasking to a minimum and stay present to the topics at hand

Welcome and Agenda

3:30-3:40pm: Welcome and introductions (10 minutes)

3:40-3:45pm: Meeting overview (5 minutes)

3:45-3:50pm: Safety and Security update(5 minutes)

3:50-4:15pm: RFP Update (1.3) (25 minutes)

4:15-4:30pm: Safety Response Team Overview (3.1) (15 minutes)

4:30-4:40pm: Community Feedback (10 minutes)

4:40-4:50: Committee Feedback (10 minutes)

4:50-5:00pm: Closing remarks and next steps (10 minutes)

Reimagine Public Comment

Sign up to address the committee

- Raise your hand or type in your name in the chat feature.
- Press (*9) to raise your hand if you are calling in from a phone.
- To sign up in advance, or to send in written comments to the Reimagine Public Safety Advisory Committee, email us at reimaginepublicsafety@trimet.org

Committee Activities

January	February	March	April	May	June
1.3 Community Training grants	RFP posted and available	RFP Submissions Scored and awarded*	Training integrated into TriMet LMS	Training integrated into TriMet LMS	Training integrated into TriMet LMS completed*
3.1 Crisis Intervention update	3.1 Crisis Intervention update	3.1 Crisis Intervention update	3.1 Crisis Intervention update: Transit Police	3.1 Crisis Intervention update	3.1 Crisis Intervention update
	Safety and Security Division Overview	Safety Response Team overview	Quarterly Reimagine Public Safety Project update		
				6.4 Safety and security Report overview	Safety and security report element discussion
					5.6 Stop & Stations Ranking and Assessment tool review



Reimagining Public Safety Advisory Committee

Security Update, Executive Director Andrew Wilson



Reimagining Public Safety Advisory Committee

Community Training Grants RFP Initiative 1.3

Request for Proposals Schedule

- RFP Issue Date: February 25, 2022
- Information Session: March 9, 2022
- Deadline to submit questions: March 18, 2022
- Proposals due: 5 p.m., March 25, 2022
- Evaluation of Proposals: March 28–April 6, 2022
- Notice of Intent to Award Contract: April 22, 2022

* Schedule could be changed to increase responses

Communication: Highlight

Outreach efforts

- 250 emails to CBOs, social services providers, cities and county staff in Multnomah, Washington and Clackamas County
- 219 contacts emailed through Low Income Fare registration partner list
- Equity on the Move Newsletter – 600+ email recipients
- Shared with TEAC and CAT Members
- TriMet LinkedIn
- Washington County Office of Equity, Inclusion, and Community Engagement Weekly Newsletter

Outreach Next Steps

- Amplify the message via partnerships- Community Newsletters
- Social Media
- Personalized emails to organizations
 - Follow up phone calls

RFP Interest

- Overall 12 agencies have expressed interest in applying
- 5 attendees at Information session from 4 different agencies
- Information Session Recording and Q&A have been posted online

Topics of interest: Budget, Timeline and Learning Management System

Comments: *“Appreciate the flexibility!” “Lots of support!”*

Next Steps & Questions

- Applications are due by 5:00 pm March 25, 2022
- End of March-early April -Score RFP
 - Staff to confirm evaluation dates with committee members
- Mid April - Award Training Contracts
- Build out Training Modules with Community Partners

Committee member roles

- Share RFP
- Proposals Review Committee
 - Who wants to volunteer to score the submitted proposals?
- Other?

Safety Response Team



Thomas Hunt, Manager

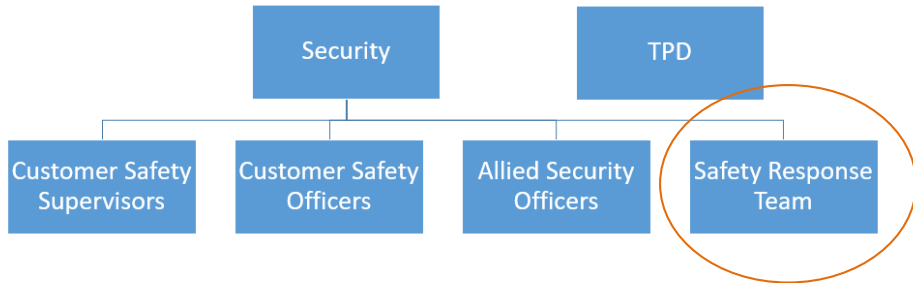
Informs initiative 3.1

Agenda

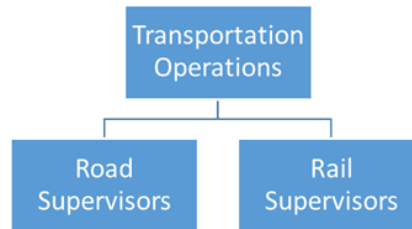
Safety Response Team (SRT)

- What is SRT: **Engagement, Outreach, Support**
- What the SRT is not: **Code and fare enforcement, security, or licensed MH clinicians**
- Training
- Data
- Networking
- Stories

Safety and Security Division Teams



Transportation Division Positions



What is the Safety Response Team?

Engaging with ridership to help create a welcoming and safe presence for all

Connecting riders to community-based resources when appropriate

Provide basic staples and emergency supplies to those in need

Decrease reliance on emergency services and first responders – i.e. reducing calls previously directed to 911 to address livability issues

****Note:** SRT does not engage in enforcement activities, including checking fare

What the Safety Response Team is not:

- Code and Fare Enforcement
- Security
- Licensed MH counselors, clinicians
- Crisis Response Team
- Personal transport or escort for individuals to care facilities

Training Overview

- Orientation training (3 weeks combined total)
- Field training (est. 8 weeks)
- Assigned to independent “solo” work with team, supervised by team lead and shift supervisor
- Continuing Education:
 - Annual in-service trainings provided by contractor
 - Mental Health 1st Aid – Began in October, 2021 – entire team will receive training
 - De-escalation Training – “Safety At Work” session February 2022 – second training session planned for summer 2022
 - First Aid & CPR certification training during orientation
 - Ongoing trainings through Learning Management System

Data Report

Services Offered	Dec	Jan	Feb
Customer Service and Outreach	1884	1179	1756
Emergency Provisions Provided	84	66	88
Food/Water	47	33	50
Housing	19	7	15
Shelter (Space)	91	40	62
Social Services Referral	110	77	59
Transportation	14	5	8
Voucher	36	23	9

Regional Outreach

- **Participation with Behavioral Health Emergency Coordination Network (BHECN): project to create sobering center and MH assessment services – (transit nexus)**
- **Tri-County Outreach Mtg: Collaboration with MH responders and service providers in tri-county area**
- **Washington Co. Street Outreach : Collaboration with MH responders and service providers in Washington Co.**
- **Tri-County collaboration with LE behavioral health teams (BHU)**

A day in the life

[Get to know the Safety Response Team](#)

Referrals

- Street roots book
- 211
- Multnomah County Behavioral Health Call Center
- Project Respond
- NARA NW
- NW Instituto Latino Recovery Center
- Miracles Club
- Portland Street Medicine
- Portland Street Response
- Transition projects
- JOIN
- Union Gospel Mission
- Cascadia Mental Health
- HOPE Team (Mult Co)
- Bud Clark Commons
- PATH
- Harry's Mother
- Janus Youth
- Alba Collaborative
- Suicide Prevention Line
- Alcohol & Drug Helpline
- Crisis Lines (3 counties)
- Central City Concern
- CODA
- Fora Health
- Blanchet House
- Salvation Army
- Impact NW
- LifeWorks NW
- Outside In
- Clackamas Service Center
- Human Solutions
- NW Pilot Project
- Oxford House
- Portland Homeless Family Solutions
- Portland Rescue Mission
- TriMet Fare assistance
- SEI

Questions

- Do you have a better understanding of what the Safety Response Team does?
- Would you like to spend a day with the team?

Questions? Schedule a Ride-Along

Thank you,

Safety Response Team

- Thomas Hunt, Manager Safety Response Team
- Email: HuntT@TriMet.org
- Cell: 503-793-9622

Community Feedback

Reimagine Public Safety

- Open forum, to hear from riders, and community members on the reimagine initiatives adopted by the Board in 2020.
- To speak at these forums, the public can sign up same day via the chat feature, email us ahead of time or submit a written comment to the committee at reimaginepublicsafety@trimet.org.

General Information

- Customer Service 503-238-7433 (503 -238-RIDE)
- Emergency call or text 9-1-1.
- When reporting something onboard the bus or train, include
 - Vehicle number
 - Location and the
 - Direction you are headed
 - Noticed something good, or something that could have been better, let us know, send a picture!
- Text your Stop ID number to 27299 for the next arrivals from TransitTracker.
- Civil rights complaints 503-962-3453 or via email at Comments@trimet.org
- Comments for Reimagine Public Safety Committee
reimaginepublicsafety@trimet.org or voicemail 503-962-7686

Next Meeting

- **RFP update**
- **Reimagine Update**
- **Transit Police Department presentation- MCSO**

Next Meeting: April 19, 2022 at 3:30pm

Questions and Comments

Email:

Reimaginepublicsafety@trimet.org

Telephone: (503)962-7686

Website:

trimet.org/publicsafety

Next Meeting: April 19, 2022 at 3:30pm